

Booking Form

Please complete this form FULLY and return with the signed Terms and Conditions.

Owner's name _____

Address _____

_____ Postcode _____

Telephone _____ Mobile _____

Email address _____

EMERGENCY contact whilst you are away. Name: _____ Phone: _____

Email: _____

Cattery Arrival / Departure Times:

Monday to Saturday **9.30am to 12.30pm** By appointment

Sunday **CLOSED**

(Closed Bank Holidays, Christmas Eve & New Years Eve)

Dates of your booking:

From / /	Time _____	To / /	Time _____
Drop Off Date	9.30am - 12.30pm	Collection Date	9.30am - 12.30pm

*Please give an approx time of delivery and collection

Your cats details:

Cats Name	Breed/Colour	Vaccination Date	Sex	Age

All cats MUST have up-to-date flea treatment (Please supply if it needs doing whilst at the cattery)

Date of last FLEA treatment.	/	/	Product used?
Date of last WORM treatment.	/	/	Product used?

(A VALID VACCINATION CERTIFICATE MUST BE PRODUCED ON OR BEFORE DROP OFF)

HOMEOPATHIC vaccinations are NOT acceptable under our Licence conditions.

Your vets name, address and telephone number:

Is your cat on medication?

If so please bring the course with you with written instructions on dose & times.

A separate medication authorisation form must be filled in at time of check-in.

Can your cat use a cat flap?

(Each chalet has a cat flap installed for access to the individual run, this can be latched open for cats unable to use it)

Menu

Below is a list of the foods we provide, please indicate which foods you would like your cat/s to have. You are welcome to provide alternative food if you wish.

Special & Vet diets must be provided with written instructions.

Wet Food	<input checked="" type="checkbox"/> Please tick
Whiskas Pouches	
Felix Pouches / As Good As It Looks	
Perle Gourmet Pouches	
Dry Food	
Whiskas / Go Cat	
Purina 1	
IAMS	
I Will Provide My Own Food	

Rohese Cattery Terms and Conditions of Boarding

Prices:

Daily fees, charged from day of arrival up to and including day of departure.

£ 11.00 single cat.

£19.00 for two cats from same family sharing.

£ 6.00 per cat thereafter from same family sharing.

£16.00 Willows block single occupancy.

There is a 3 day minimum charge for all bookings extending to 5 days at Easter, Christmas and during June, July & August.

Full payment is due on or before the day of drop off.

We accept cash, cheque or BACS to account 09-06-66 42484840

Please make cheques payable to Rohese Cattery.

1. A current Vaccination certificate to cover Feline Enteritis and Influenza (FHV-1) MUST be produced for each cat. HOMEOPATHIC vaccinations are NOT acceptable under our Licence conditions.
2. No cat suffering from or suspected to be suffering from any infections or contagious disease will be accepted. The proprietor reserves the right to refuse admission to any cat showing signs of ill health.
3. In the event of illness or suspected illness you give us consent to consult a Veterinary Surgeon and any treatment considered advisable will be undertaken at your expense. You also give consent to your nominated veterinarian to share medical information about your cat with Rohese Cattery.
4. A full day's board is charged for the days of arrival and departure. In the event of owners returning before the end of the period for which the cat is booked the full period will be charged.
5. If for any reason any boarded cats fail to be collected within fourteen days of the specified departure date and no agreement is reached between the cats' owners and the proprietor of Rohese Cattery, we reserve the right to make alternative arrangements.
6. Whilst every care and precaution is taken during boarding, responsibility can only be accepted at the owners' risk.
7. All cats over 6 months old must be neutered or spayed.
8. If it becomes necessary to provide flea or worm treatment during your cats stay, the cost of this will be added to your invoice. It is the owners responsibility to inform us of any allergies your cat may have to flea/worm products.
9. Images of your cat/s may be displayed on our Facebook page. These will be anonymous and not linked with the owner. Please advise if you do not wish images of your cat to be taken.
10. Booking alterations will only be accepted, subject to availability.
11. All boarding and other charges must be paid in full in advance.
12. Only cats from the same household may share accommodation, we reserve the right to separate these cats if any problems arise.
13. You consent to us interacting and playing with your cat/s and providing toys for their enrichment.
14. **General Data Protection Regulations.** I agree to Rohese Cattery holding my data for the purpose of boarding my cat(s). Details of how we use your data can be found on our website.

These conditions of acceptance will be valid on this and any future stay at Rohese Cattery.

We also advise that you have your own pet insurance to cover your cat/s for any new or pre-existing condition/s.

Please sign to state that you agree to the terms and conditions.

If you do not wish to sign the consent form then unfortunately we will be unable to accept your cat for boarding.

SIGN

PRINT

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Date

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How did you hear about Rohese Cattery?

Medication Form

Cats Name & Surname _____

Boarding Dates. _____

	Medication name	Dosage	Frequency
1			
2			
3			
4			
5			

I confirm the above details are correct and give authorisation for the staff at Rohese Cattery to administer the medications on my behalf.

I also confirm that I understand Rohese Cattery's insurance will not cover my pet for any pre-existing conditions.

I give consent to my veterinary practice to discuss my cats medical information with Rohese Cattery.

Signed _____

Print Name _____ Date _____

General Data Protection Regulations

Data Protection

To comply with the current legislation on data protection we must tell you what personal data we hold about you, why we hold it and have your permission to retain it. We hold data about customers to ensure that we can contact them by mail, telephone, email or SMS:

- in an emergency
- to contact your vet
- to send booking reminders
- to comply with welfare laws, government legislation, licensing requirements, HMRC & insurance conditions

What information do we collect?

We collect information from you when you become a customer of Rohese Cattery.

For the smooth running of Rohese Cattery and to comply with the terms of our licence we need to keep a record of:

- Your name
- Your address
- Your landline and mobile numbers
- Your email address
- Contact details of another responsible person in case of emergency
- The details of your pet(s)
- The name and telephone number of your veterinary surgeon

Your personal data will never be sold for marketing purposes.

Accessing and/or correcting data held by us can be done by registering or logging on to our online booking system via our web site www.RoheseCattery.co.uk or emailing us at info@RoheseCattery.co.uk